How to Login to the Online Appointment Scheduling Website

Troubleshooting Guide
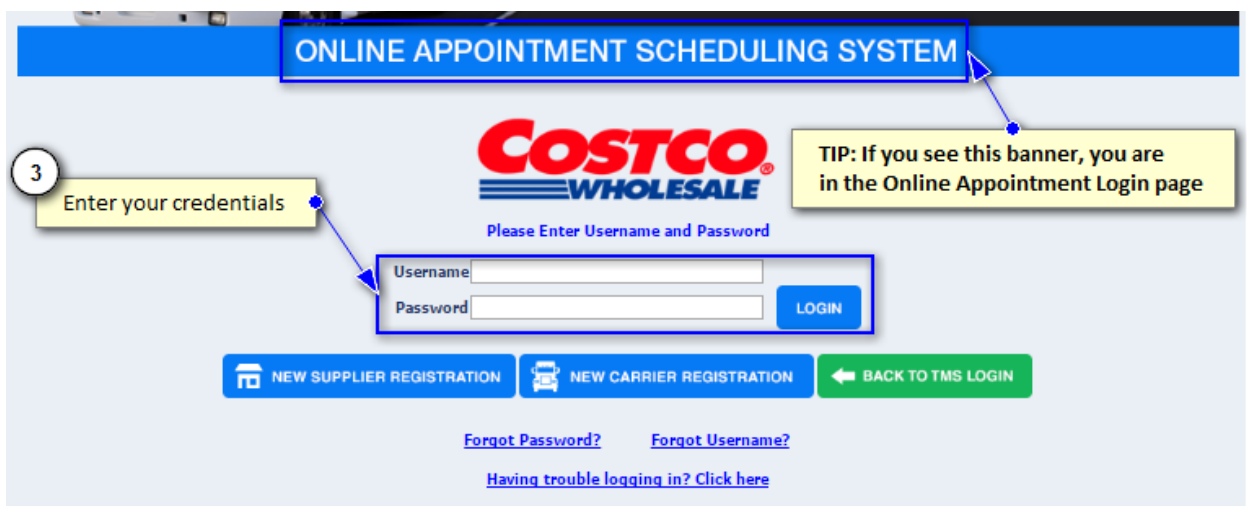

Contents

How to Login

Login Steps

1. **Click this link:** www.costcotraffic.com
2. Click the blue '**Prepaid Appointment Login**' button so that you land on the **ONLINE APPOINTMENT SCHEDULING SYSTEM** page
3. Enter your username and password (or temporary password)

OR

Follow these steps to go directly to the ONLINE APPOINTMENT SCHEDULING website

1. **Click this link:** https://www.costcotraffic.com/pls/apex/f?p=110:1001
2. Enter your credentials

TIP: Bookmark this link https://www.costcotraffic.com/pls/apex/f?p=110:1001

PASSWORDS ARE CASE SENSITIVE!

Login Screen for Online Appointment Website

Online Appointment Scheduling System Screen

CORRECT LOGIN PAGE

ONLINE APPOINTMENT SCHEDULING SYSTEM

COSTCO WHOLESALE

Please Enter Username and Password

Username
Password   LOGIN

NEW SUPPLIER REGISTRATION   NEW CARRIER REGISTRATION   BACK TO TMS LOGIN

Forgot Password?   Forgot Username?

Having trouble logging in? Click here

https://www.costcotraffic.com/pls/apex/f?p=110:1001

Online Transportation Management System Screen

INCORRECT LOGIN PAGE

ONLINE TRANSPORTATION MANAGEMENT SYSTEM

COSTCO WHOLESALE

Please Enter Username and Password

Reminder: If you see this screen, click the 'Prepaid Appointment Login' button

Username
Password   LOGIN

FORGOT PASSWORD?   PREPAID APPOINTMENT LOGIN

www.costcotraffic.com

Forgot Password?

Password Recovery Steps

1. **Click this link:** https://www.costcotraffic.com/pls/apex/f?p=110:1001
2. Click the **blue 'Forgot Password'** button
   - *If the 'Forgot Password' button is **green**, you are in the wrong screen*
3. Enter your username and registered email
   - The email address must match the email registered to the username you are recovering
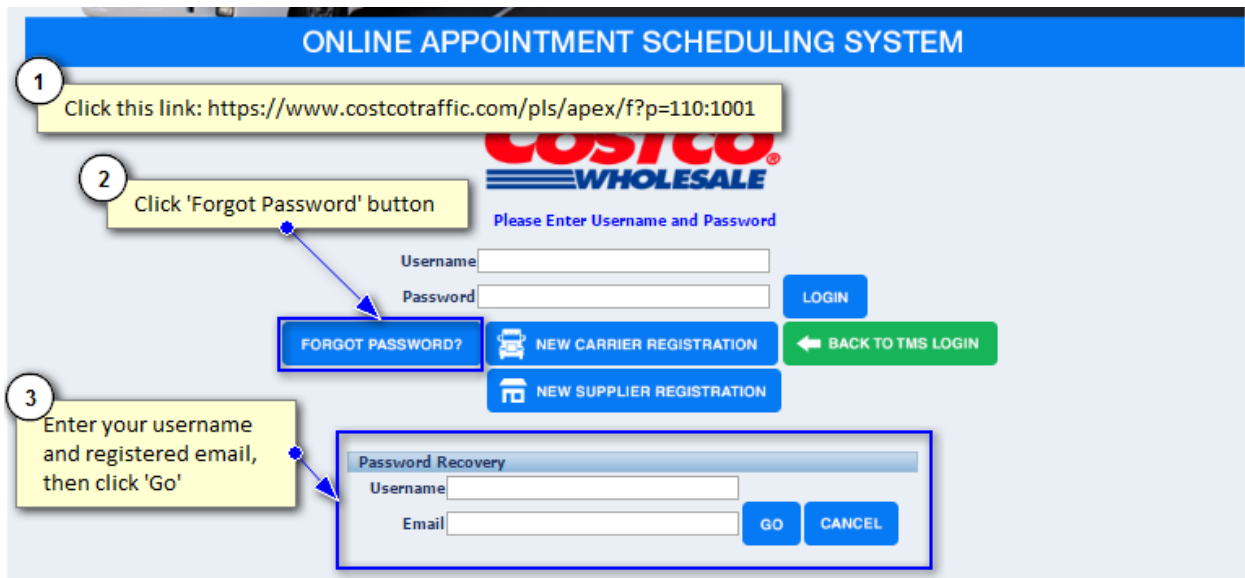
Temporary Password

- Click of 'Go' will generate an automatic 'Password Recovery' email from info@costcotraffic.com containing a new **temporary password**
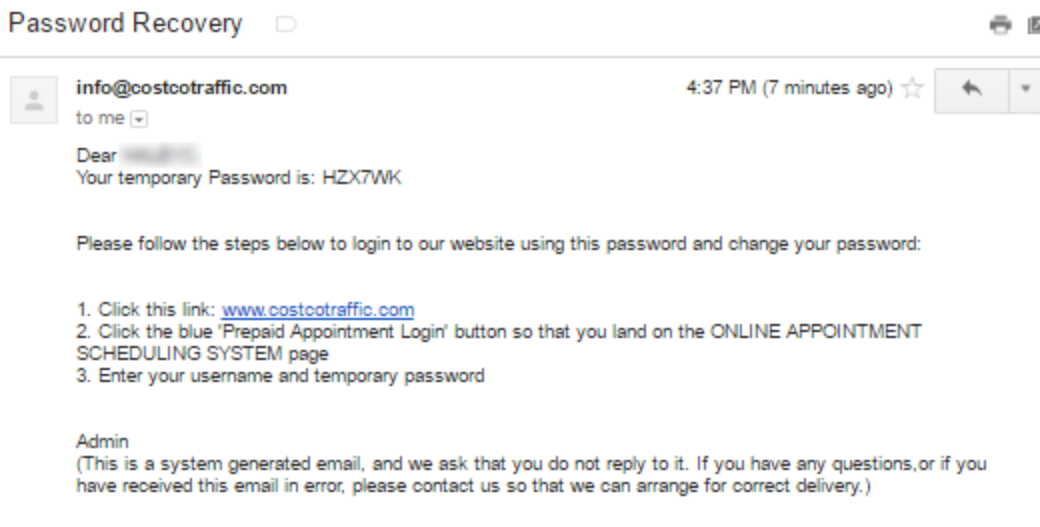
DIDN'T GET THE EMAIL?
CHECK YOUR **SPAM** AND **JUNK MAIL** FOR AN EMAIL FROM INFO@COSTCOTRAFFIC.COM
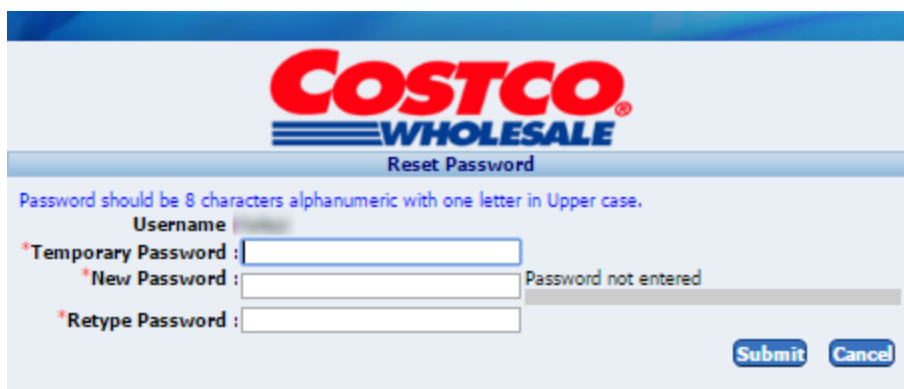
Follow the same Login steps using your temporary password:

1. **Click this link:** www.costcotraffic.com
2. Click the blue '**Prepaid Appointment Login**' button so that you land on the **ONLINE APPOINTMENT SCHEDULING SYSTEM** page
3. Enter your username and temporary password

        OR

1. **Click this link:** https://www.costcotraffic.com/pls/apex/f?p=110:1001
2. Enter your username and temporary password

On your next login attempt, you will be prompted to **Reset** your password, follow the instructions and click '**Submit**':

Still Having Trouble?

Email support@costcotraffic.com with the following information:

- Username
- Description of issue
- Screen shot